

PRICE GUIDE

2018/19



MISCELLANEOUS

Grooming	\$70/hr
Puppy familiarisation session	\$25

Vet Visit

Local vet visit	\$25
Additional waiting time (per 10 mins)	\$10
After hours call out per ½ hr (or part thereof)	\$80

Pet Taxi

Local pick up or drop off	\$15
Pet Taxi (per ½ hr or part thereof) inc 10km	\$25
Additional kilometers charged at \$1.10/km	

Delivery

Pet food/retail delivery - local	\$7.95
Pet food/retail delivery - repeat order	FREE
Pet food/retail delivery - regional	\$19.95

Poop Scoop

Weekly Visit	1 dog	\$10
	2 dogs	\$15

Key Collection

Initial meeting at your home (advanced notice)	FREE
Subsequent meeting at your home (or <1 week notice)	\$25
Key collection / drop off	\$25
Refundable key safe deposit (lock box) Small	\$55
Refundable key safe deposit (lock box) Large	\$98

Invoice Arrears

Late fee (per unpaid invoice, per month)	\$18.50
Declined transaction fee	\$18.50

DOG TRAINING & BEHAVIOR COACHING

Initial consultation	Off-site	\$160
	On-site	\$110
Repeat consultation	Off-site	\$138
	On-site	\$88

Additional time (per 15min or part thereof)	\$15
Travel surcharge (if outside service area)	\$15
After hours surcharge	\$15

Theory Class (free w/ other training)	\$50
Advanced Puppy Program (10 weeks)	\$280
Puppy School (6 sessions)	\$150
Basic Obedience Course (5 sessions)	\$150
Drop In - Obedience class	\$30
Master Classes	as advertised

Second dog from same house 1/2 price for all group classes
cancellation (less than 24hrs) full fee

Walk & Train - Long (45 min)	\$88
Walk & Train - Short (20 min)	\$44

Boot Camp (Board & Train)

Your dog lives with a trainer		
10 days		\$1,200
20 days		\$1,950

DAY CARE

Full day (casual booking)	1 dog	\$55
	2 dogs	\$82.50
Full day (VIP booking)	1 dog	\$50
	2 dogs	\$75
½ day	1 dog	\$38
	2 dogs	\$57
w/ Grooming appointment	1 dog	\$25
Behavioral Assessment	per dog	\$25

Cancellation (less than 24hrs): full fee

HOLIDAY CARE

Sleepovers

Your dog lives with a Woofers dog minder

Standard Sleepover (1-10 days)	1 dog	\$55
	2 dogs	\$95
Standard Sleepover (11-20 days)	1 dog	\$50
	2 dogs	\$85
Standard Sleepover (21+ days)	1 dog	\$45
	2 dogs	\$75
Dogs w/ special needs (1-10 days)	1 dog	\$75
Dogs w/ special needs (11-20 days)	1 dog	\$70
Dogs w/ special needs (+21days)	1 dog	\$65
Priority booking service		\$88

Please see terms and conditions for Sleepover cancellation policy.

Home Visits - LONG (45min-1hr)

Walk & Feed	1 dog	\$39
	2 dogs	\$58.50
Walk & Feed (20+ days)	1 dog	\$36
	2 dogs	\$54
Home Visit Private	1 dog	\$66
	2 dogs	\$99

Dogs not able to be grouped with other dogs will require private outings or shorter visits.

Home Visits - SHORT (up to 20min)

Cuddle & Feed	1 dog	\$26
	2 dogs	\$39
Cuddle & Feed (20+ days)	1 dog	\$23
	2 dogs	\$34.50

Time specific surcharge: \$15
Additional pets: \$10
Additional time (per 10min or part thereof): \$10
Last minute cancellation 24 Hours: full fee
Public holiday surcharge: \$15 per service

DOG WALKING & PLAYGROUPS

Playgroups (Scratch & Sniff)

45min to 1.5hrs

Standard	1 dog	\$36
	2 dogs	\$54
VIP	1 dog	\$31
	2 dogs	\$46.50
VIP Gold (5 days week)	1 dog	\$29
	2 dogs	\$43.50
Assessment Walk	1 dog	\$36
	2 dogs	\$54

Park Party

2.5hrs to 3.5hrs

Standard	1 dog	\$64
	2 dogs	\$96
VIP	1 dog	\$56
	2 dogs	\$84
VIP Gold (5 days week)	1 dog	\$51
	2 dogs	\$76.50

Private Outing

For dogs not able to be grouped or require special needs

Standard	1 dog	\$66
	2 dogs	\$99
VIP	1 dog	\$56
	2 dogs	\$84
VIP Gold (5 days week)	1 dog	\$51
	2 dogs	\$76.50

Walk & Train - Long	\$88
Walk & Train - Short	\$44

Puppy Visits

Weekdays between 11am-1pm (up to 20 mins)

Standard	\$36
VIP Gold (5 days week)	\$31

Weekend Walks

Standard	1 dog	\$38
	2 dogs	\$57

Sleepover Payments

Sleepovers are charged per calendar day (not per night). 50% deposit and credit card details will be required to confirm your booking and secure your place with the minder. At the end of the Sleepover the balance will be invoiced via email and have the option to pay in store, by credit card over the phone or by Electronic Funds Transfer (EFT) within 7 days, VIP Clients can have the balance added to their account.

Account Payments

All invoice will be sent via email and have 14 days to pay. VIP Clients have the benefit of an End-of Month Account. Late fee of \$18.50 will apply to overdue accounts

We accept Electronic Funds Transfer (EFT), credit card over the phone or cash in store. Alternatively you may choose to set up a Direct Debit with us where the balance is charged to your nominated credit card on the second Thursday of the following month.

General Terms and Conditions

Our terms and conditions are based on a principal of what's fair and reasonable. In brief: we'll care for your pets as if they were our own and you agree that you remain the dog's owner and are responsible for cost associated with your pets. You agree to pay your account promptly or \$18.50 late fee may apply. Full trading Terms and Conditions are published at woofersworld.com.au.

Cancellations Policy

Woofers prefers to keep the cost of all services as low as possible, therefore there is no charge to cancel your Playgroups or Home Visits if we have at least one working day's notice. Full fee applies for cancellations with less than one days notice. If a Sleepover is canceled after it is confirmed there may be a booking fee or loss of deposit.

VIP: As a regular on going customer you will receive one or more ongoing bookings that repeats weekly, for greater than a month. Eg. Monday & Thursday Playgroups every week for more than a month.

As a VIP customer you'll receive an end-of-month account and you'll be able to add as many great Woofers services (including retail, grooming, Sleepovers and training) to your account.

VIP Gold: Five or more recurring services booked per week for greater than one month. eg. Daily Playgroups (Monday to Friday) for more than one month.

VIP & VIP Gold clients also will receive;

- first option on last minute Grooming appointments
- free Daycare with Grooming appointments
- access to exclusive in-store specials and promotions
- discounts on other services (such as Daycare, Park Parties and Playgroups)
- preferred bookings in the Sleepover service
- invitations to VIP client events & Master Classes